



Q&A: Tipline Basics...

[How can my company get started with I-OnAsia Tipline?]

Call I-OnAsia today, and we'll get you started tomorrow. The setup, operators and training are all part of our hassle-free service. I-OnAsia is a name you can trust.

[How is anonymity protected?]

I-OnAsia's state-of-the-art technology blocks caller ID and voicemail ID. Our awareness programs emphasize that retaliation against callers is not the intent.

[What types of information might a typical caller report?]

I-OnAsia processes a broad range of allegations, including suspected fraud, IPR activity, theft, sexual/racial harassment, child labor and environmental dangers.

[How does I-OnAsia proceed after receiving a call?]

I-OnAsia's operators follow a strict protocol, outlined in the client agreement, focusing on recording and reporting procedures. In addition, I-OnAsia's operators are trained in emergency procedures, priorities and follow-through.

For More Information, Contact I-OnAsia Tipline

Call Center Operations
I-OnAsia Macau
No. 429 Avenida De Praia Grande
18/F Praia Grande Commercial Center
Macau
Tel: (+853) 2960700
Fax: (+853) 356975

Global Headquarters
I-OnAsia Limited
Suites 1603-1605
16/F Lever Tech Centre
69-71 King Yip Street
Kwun Tong, Kowloon
Hong Kong
Tel: (+852) 2896 4489
Fax: (+852) 2217 4449

United States
I-OnAsia USA
Professional Suite 2-C
74 West 85th Street
New York, NY 10024
United States of America
Tel: (+1) 917 608 3476
Fax: (+1) 917 591 8888



> Are You Connecting with Tipsters in Asia?

Let I-OnAsia Tipline
become your Trusted
Call Center Partner



> Exceeding Expectations

["I-OnAsia Tipline is rapidly becoming a 24/7 lifeline for businesses in Asia. Knowing what's going on inside your business is not only important, but it's absolutely necessary. Let I-OnAsia help your company get connected." –Derek Elmer, Managing Director, I-OnAsia, Limited.]

[Whether your company is local or multinational, I-OnAsia Tipline offers a strong defense against unsavory business activities in Asia. Your employees, vendors and other tipsters will find that Tipline is safe, reliable and staffed by highly-qualified operators, available 24/7 to assist in the reporting process.]

[Selecting I-OnAsia as your call center partner is the first step in making a commitment to excellence. Our leadership, both on a global and local level, stay connected to the Tipline Call Center, further ensuring that I-OnAsia reaches your critical tipline population. As the premier Asia-based firm in the security and risk industry, I-OnAsia is proud to service our call center clients, structuring customized programs, with assistance from state-of-the-art technology.]

> Delivering The Unexpected

I-OnAsia Tipline is home-grown, with global know-how. Our service is unique in every way—we offer our clients the best technology, experience and value in the industry. Companies look to I-OnAsia Tipline as an independent channel for collecting leads and tip-offs about activities that can cause irreparable damage to an organization, if not addressed.

I-OnAsia's operators are highly educated and specially trained in tipline reporting procedures. I-OnAsia Tipline programs are customized through collaboration with the client.

[Expect The Unexpected]

- >| Caller Security
- >| Value Pricing
- >| Follow-up Investigations
- >| Advanced Network Infrastructure
- >| Owner-Operated in Asia
- >| Custom Calling Packages
- >| Impeccable Credentials
- >| Multilingual Operators
- >| Web & On-Site Training

> Making The Connection

Select I-OnAsia's no-hassle approach:

- >| **We Instill Caller Confidence**
I-OnAsia Tipline offers employees, vendors and customers a safe process in which to place anonymous calls for reporting problems. This 3rd party relationship provides a confidential, stress-free forum for callers, and it tells our clients that we're looking out for them.
- >| **We Assist Inbound Callers**
I-OnAsia Tipline is the top-ranked, inbound call center inside Asia, serving clients 24/7. Tipline is owned and operated by I-OnAsia — the premier global security and business risk consultancy and developer of the first inbound Tipline call center in Asia, serving all of Asia.
- >| **We Become Your Silent Partner**
I-OnAsia Tipline partners with global companies, who have factories inside Asia. We help our clients comply with increasingly tough laws and/or corporate expectations involving financial fraud, child labor issues and environmental abuse. We know that our client's success is our success.